



Board ABC - DCS Amethyst

The crew of the DCS Amethyst and your DCS cruise line are pleased to welcome you as a guest on board.

Enjoy unforgettable days on the charming Danube!

With this board ABC you have all the important information that you need during your cruise at hand. We wish you a pleasant and exciting stay on board!

Air conditioning - The vessel is equipped with air conditioning throughout. In the restaurant, lounge and public areas, the temperature is controlled centrally. The air conditioning in your cabin can be adjusted according to your personal wishes as well as adjusted via the strength of the fan.

Bathrobes - Bathrobes are available for a deposit of 20 Euros at the reception.

Board announcements - The vessel is equipped with a loudspeaker system that allows us to provide you with information, to comment on interesting sections of the route and to announce program changes.

Board currency - The board currency is Euro. To facilitate on-board processing, we have introduced cash-flow payment transactions. At the end of your trip, you can pay your total bill comfortably with cash (Euro) or by credit card (American Express, Diners, Euro-/Mastercard, Visa) as well as with German EC-card. Currency exchange on board is not allowed.

Bordshop - Our shop articles are located in showcases near the reception. They can be purchased at the reception.

Cabin Keys - Your board ID is also the key card for your cabin. Please always carry this card with you to avoid abuse. If you have locked yourself out, please contact the reception.

Clothing on board - On board, it's casual. We therefore suggest casual clothing. On special occasions, such as for the gala dinner, we recommend festive evening clothing (jacket and tie for gentlemen and for the ladies accordingly). For your shore excursions, sturdy shoes and, if necessary, weatherproof clothing are recommended.

Cruise director - While travelling on the DCS Amethyst, you will be looked after by our DCS cruise director, who will be more than happy to assist with any questions, requests or problems.

Custom Landings - Before going ashore, please check returning times, published in the daily program or on the information board and please keep this time in mind. We recommend that you take your daily program with you.

Daily Program - This contains all the important information, such as mealtimes and activities on board. It will be brought to your cabin the night before.

Disembarkation - The comprehensive information on disembarkation can be found on the penultimate day of your trip in the daily program. Our cruise director is also available for further information.

Doctor - There is no on-board doctor available during the cruise. In an emergency, the crew will be happy to help you find a pharmacy or doctor.

Drinking water - The water on board has drinking water quality and is suitable for personal hygiene. Since it is kept in tanks and is not running water, we recommend that you order mineral water at the bar or in the restaurant to drink.

Drinks - In our daily open lounge we serve you a range of beverages and cocktails. The lounge is located on the Upper Deck.

Drugstore - The reception offers a small selection of drugstore items such as toothbrush and toothpaste for sale.

Electricity - The power supply on board is guaranteed with 220 volts. For your own safety, the use of irons, immersion heaters, kettles and similar devices is prohibited.

Excursions - During the trip you have the opportunity to participate in various excursions. The booking of the excursions is made by your cruise director. On the day of the embarkation, your cruise director will introduce the excursion program. For the payment of land excursions cash (Euro) as well as German debit cards and various credit cards are accepted.

Fire and emergency exits - Please inform the reception in the event of fire and wait for further instructions from the crew. The emergency exits are marked accordingly. Further safety instructions can be found in the notice on the cabin door.

Fitness room - The Middle Deck has a fitness room which you can use for free.

Guest visit on board - Of course, visitors on board during the day are welcome during laytime. We kindly ask you to contact your cruise director for registration.

Hairdryer - Your cabin is equipped with a hairdryer. We ask you to use only the socket next to the mirror in your cabin. The plug socket in the bathroom is only suitable for razors.

Harbor berths - In some cities it is usual for the port authorities to allocate a number of vessels to the same docking place due to high volume of traffic. In this case, the vessels are side by side and the unobstructed view from your cabin can be affected. Although DCS is entitled to a berth, it has no influence on the location and order.

Internet – Internet connection is available on the entire ship via WLAN. At the reception you will receive a voucher with the internet access code for an extra fee. Short-term interference can occur when passing bridges and while staying in locks as well as on certain sections of the route.

Language on board - The crew is international. The languages on board are German and English.

Laundry - The designated laundry bag is in your cupboard. Please fill out the attached laundry order and put it on the bed together with the laundry bag. You get the clothes back washed and ironed back within 24 hours. The costs can be found in the pricelist in your cabin.

Locks - We ask for caution during the entrance and exit at locks. Please do not lean over the railing and out the window, there is a risk of injury!

Lost property - Please bring lost and found items to the reception! If you have lost something, please contact the reception. Please make sure you leave nothing in your cabin at the end of the journey. Forgotten items from the cabins are kept for a maximum of 4 weeks and will only be forwarded on request by mail or cash on delivery.

Meals / Diet / Light Diet - On board meals are taken at one time. The beginning of the meals is indicated in the daily program. If you are dependent on a special diet, please inform the cruise director on the day of arrival.

Music / Loudspeaker System - Your radio is included in the TV set. Please check the corresponding symbols on the TV remote control. In your cabin you can receive the announcements of the cruise director. Turn the button provided on the wall at the bedside table to the RIGHT for the desired volume.

Pharmacy - Due to legal regulations, it is not possible for the crew to give medication to guests. Please take care of a sufficient amount of needed medication yourself.

Program changes - Changes to the timetable for technical reasons or due to unforeseen events are possible despite careful planning. Any changes that may affect the excursions will be communicated to you by the cruise director without delay. We are always anxious to offer the most attractive alternative solutions.

Reception - The reception is always staffed. If you have a problem in the cabin, you can contact the front desk staff. The reception is located on the Middle Deck.

Safe - There is a small safe in each cabin for your valuables. We strongly advise you to include valuables and money in the safe. There is no liability for the loss of valuables and money from the shipping company or DCS.

Safety - You travel on a vessel that offers a high standard of safety. Likewise, the crew is well-trained. Nevertheless, occasionally alarms can occur. In such case during your journey, we must ask you to remain calm and follow the instructions of the crew. Further safety instructions can be found in the notice on the cabin door.

Sauna - There is a sauna in the fitness room and the whirlpool on the Middle Deck.

Seating in the restaurant - The seating in the restaurant is organised by the restaurant manager. He/she is always anxious to consider individual seating requests. The allocation usually takes place on the day of embarkation. Please check information given on the info board.

Smoking - Smoking on board is only allowed in the designated areas. We ask for your understanding, that smoking in cabins and in the restaurant is generally not allowed. Smoking areas are located at the entrance and exit of the vessel and on the sundeck. Please also note the absolute smoking ban in locks.

Telephone number - You will find it printed on your key card. Cost: about 40 cents / unit = about 2.40 euros / minute.

Television - The DCS Amethyst has a satellite system, which ensures television coverage for the majority of the route. Short-term interference can occur when passing bridges and while staying in locks as well as on certain sections of the route.

Tipping - In shipping, tipping has still a great tradition. With a tip at your discretion you can show your satisfaction with the service of the crew at the end of the journey. Please use the envelopes which will be brought to your cabin on the evening before the departure. Those envelopes are collected in a designated box located at the reception. All tips are distributed equally among the crew.

Toilets - We urge you not to throw waste in the toilet as this may clog the entire system. Please use the trash can for all sanitary waste!

Towel change - In order to protect the environment by reducing the use of detergent, we ask you to put the towels that need replacing on the floor. Towels on the holder mean that you want to use them again.

Travel documents - Please carry a valid identity card or passport with you during the entire journey.

Wake-up service – The reception will be happy to make a wake-up-call at any time that is convenient for you.

Whirlpool – A whirlpool is situated in the area of the fitness room on the Middle Deck, which can be used for free.