

Board ABC

The crew of DCS Amethyst and your cruise director look forward to welcome you as a guest on board. Enjoy unforgettable days with us on the magnificent Danube! With this board ABC we give you all the important information for your river cruise at hand. We wish you a pleasant and exciting stay on board!

Air conditioning - the ship is equipped throughout with air conditioning. In the restaurant, lounge and public spaces, the temperature is centrally controlled. The air conditioning in your cabin can be adjusted according to your personal wishes.

Bathrobes - bathrobes are available for a deposit of 20 euros at the reception.

Board announcements - the ship is equipped with an announcement system, which enables us to provide you with information on interesting sections as well as to announce changes of the program.

Board shop - our inventory are near the reception in display cases. The exhibited items can be purchased at the reception.

Cabin key - your board card is also the key card for your cabin. Carry this card with you wherever you go, to avoid abuse. If you are locked out, please contact the reception.

Clothing on board - feel comfortable aboard. We therefore propose sporty comfortable clothes. On special occasions, such as the gala dinner, we recommend festive evening attire (jacket and tie for men and for women respectively). For your shore excursions, solid footwear and weatherproof clothing is recommended.

Currency on board - the board currency is Euro. To facilitate the handling on board, we have introduced the non-cash payments. At the end of your trip you can easily pay cash (euros) or by credit card (American Express, Diners Club, MasterCard, Visa) Currency exchange is not possible on board.

Cruise director - during your trip aboard DCS Amethyst our cruise director will assist you for any problems/questions/requests you may have.

Daily program - this contains all the important information, such as meal times and activities on board. You will find it each evening in your cabin.

Disembarkation - for comprehensive information on disembarkation, please refer to the penultimate day of your trip to the day program. Our cruise director will help you with any further questions and may give you additional information.

Drinks - in our daily open lounge. Choose between a wide variety of beverages and cocktails. The lounge is located on the Danube deck.

Excursions - during your stay aboard you have the opportunity to participate in various trips, that will be presented by our cruise director on the embarkation day. Please ask him/her for more information or if you want to book an excursion. Payment is possible cash or by credit card.

Electricity - the power supply on board is guaranteed with 220 volts. For your own safety, the use of a clothing iron and similar devices is prohibited. Please check your electronics if they are safe to use with 220 volts.

Fire and emergency exits - in the event of fire please notify the crew immediately! Please follow the announcements from the ship's management and wait for further instructions. The emergency exits are marked. For additional safety information, please refer to the poster on the door.

Gym - on the Rhine-deck you can find a fitness area, the equipment can be used for free.

Guests visit on board - during during stops/layover along our route visitors are welcome on board. Please ask your cruise director for registration.

Hairdresser - available for men and women on the Rhine-deck.

Hair dryer - is available in each cabin. We kindly ask you to use only the socket next to the mirror in your cabin for the hair dryer. The socket in the bathroom is only suitable for razors.

Information - the complete staff on board is always happy to help you or to assist you with any problem or question you may have.

Individual land programs - please check the timetable carefully before leaving the ship on your own. We kindly ask you to be back aboard in time. We recommend you to take your daily program with you.

Internet – you can connect to internet via WiFi. Please see the reception for the access code and the fee due for the usage.

Language on board - the crew is international. The onboard languages are German/English.

Library - on board we have a small selection of books/magazines and board games for you. The reading room is located in the area between the bar and the restaurant.

Locks - we ask you to be careful during the entry and exit from locks. Please do not lean over the rail and out the window!

Meals / diets - the beginning of the meals is reported in the daily program. If you rely on a special diet, please notify the cruise director/restaurant manager on arrival.

Music / Entertainment system - your radio is combined with the TV. Please refer to the respective symbols on the TV remote control. In your cabin, you can receive announcements by the cruise director. Please turn the switch on the wall at the bedside to the RIGHT to the desired volume.

Pharmacy - due to legal regulations the crew is not allowed to give drugs to guests. Please take a sufficient amount of medication with you. If you feel sick, please contact the front desk or the cruise director

Phone Number - DCS Amethyst

You will find your phone number printed on your key card, a phone call costs between 40 Euro cents and 2.40 Euro / minute.

Post - postcards are available at the front desk. You can submit your post there as well. The post will be mailed in the next available city.

Reception - reception is always occupied by the ship's crew. If you have a problem in the cabin you can contact the front desk staff. The reception is located on the Rhine deck.

Safe - for your valuables there is a small safe in each cabin. We strongly recommend you to lock money and valuables in the safe. We can't assume responsibility for the loss of valuables or money.

Security - you are travelling on a ship that offers a high security standard. Also the staff is well trained in security matters. Nevertheless, in case of emergency, we ask you to stay calm and to act upon the instructions of the crew. For additional safety information, please refer to the poster on the cabin door.

Smoking - smoking on board is allowed only in designated areas. We kindly ask for your understanding that smoking is generally not permitted in cabins and the restaurant. Designated smoking areas are located at the outside of the ship and on the sundeck. Please note that smoking is generally forbidden while passing through locks.

Sun deck - comfortable deckchairs and sun loungers are provided on the sun deck for free. We kindly ask our guests not to reserve them in advance. Please understand that on certain sections of the waterway entering the sun deck is not possible.

Tables in the restaurant - the arrangement of the tables in the restaurant is up to the restaurant manager. He will be happy to try to fulfill individual seating requests. This arrangement is usually on the day of embarkation. Please note the information in your daily program.

Tipping - is a good way to show your satisfaction. On the last evening of your cruise you will find an envelope to put your tip in. A designated box at the reception takes these envelopes on the day of disembarkation. The tip will be distributed among the crew.

Toiletries - the reception has a small selection of drugstore products, such as shaving, toothbrush, shampoo, etc., ready for you to purchase.

Towels - please help us to protect the environment! If you want the towels to be replaced, we ask you to put them on the floor of the bathroom. Towels on the hook for us means that you want to use it again.

Toilets - the ship is equipped with a vacuum toilet system. We urge you not to throw purpose alien to the toilet, as this can clog the entire system. Please use the trash for all sanitary waste!

Travel documents – Please have valid passport for the entire journey with you.

TV - the DCS Amethyst has a satellite system, so for the most part of the route television is assured. Short-term interference can occur while passing bridges and staying in locks.

Valuables - we can't take any responsibility for loss of valuables and money. We strongly recommend you to lock money and valuables in the safe of your cabin.

Wake up - the reception will be glad to note your wake-up call request at any time.

Water - the water on board has drinking water quality.

Whirl pool – in the gym area there is a heated whirl pool that you may use free of charge.

An open word

We ask for your understanding in case that we need to adapt the routing due to weather conditions such as heavy fog, high and low water or lock closures... Also shore excursions, ports of arrival and waiting times can be affected. We are given the place of embarkation by the respective harbor master last minute. Unfortunately, we have no influence on that and depending on the port utilization in some places even more ships are next to each other and you may have only a limited view from the cabin for the time spent there.

Your safety is our top priority. Your ship has been built under the latest security and safety standards in Germany. By constant training, the crew is well prepared for the unlikely occurrence of an emergency. Each passenger has a life jacket available.

After embarkation, our crew will show you how to use it.

During landing times you always have the possibility for individual land program.

Please make sure to be back on board before the ship's departure. In case of lateness we have to charge you all costs that might occur, furthermore we can't be held liable for any costs that you might have for reaching the ship again.

Please understand that we need to lock the sun deck at low height under bridges or locks for safety reasons under certain circumstances.

Please mind, that the stairs and the outside of the ship might be slippery after rain/frost.